



Staff and Training...

All our Home Care Workers have undergone criminal records checks and have Enhanced Disclosure and Barring Service (DBS) Certificates.

Our Registered Manager is also a qualified trainer and manages our in-house training programs.

Mandatory training and personal development programs (PDPs), such as safe moving and positioning, person-centered care, dementia awareness and safeguarding vulnerable groups, as well as QCFs (the equivalent to NVQs) for example, are offered to all our staff.

CALL US: 01923 693 755 / 07486 544 303

EMAIL US: INFO@DOVESCARE.AGENCY

"Dementia care training is a part of our mandatory training regimen due to the early onset of the illness now becoming common in the elderly and to some extent the middle-aged population. Promoting our clients' independence as far as possible is key without compromising care standards."

Isabel Grundy, Co-Founder & Registered Manager

Our Mission Statement...

- ◇ To build a customer focused care agency that provide compassionate care, has integrity and addresses the specific needs of our clients.
- ◇ To provide a service that is competitive without compromising on excellence while delivering a home care service that satisfies both the client and staff.

Our Core Values...

1. **Integrity:**
To be honest and portray strong moral values.
2. **Excellence:**
To be outstanding in everything that we do.
3. **Compassion:**
To be kind, caring & understanding of the client's individual circumstances.
4. **Customer Focus:**
To build concrete relationships based on our core values.
5. **Teamwork:**
To work as a team to achieve more and maintain and uphold the core values.

**UNIT 68, THE WENTA BUSINESS CENTRE,
COLNE WAY, WATFORD,
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WD24 7ND**

Telephone: 01923 693 755 / 07486 544 303

Company Registered in England and Wales. No: 09955285



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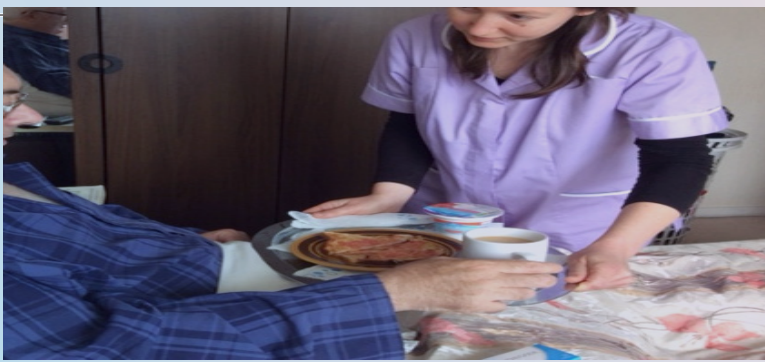


07486 544 303



DOVES CARE AGENCY LTD

A Home Care Agency that is passionate about helping you to remain independent in your own home for as long as possible and to receive care in surroundings with which you are familiar.



A typical breakfast visit for a bed-bound client.

The Services We Offer...

We offer a flexible home care service. Visits could be anything from a minimum of 30 minutes, to live-in care that includes weekends and holidays.

Personal Care

We are fully trained to assist you with all aspects of personal care and we will treat you with the dignity and respect that you deserve.

Home Help

The daily tasks of managing a home while going through 'stuff' can quickly become overwhelming. We can help ease the pressure and help you to run your home.

Companionship

Companionship can be just as important as all other forms of care and has an incredibly positive effect on you if you live alone.

Elderly Care

We'll do what we can to get to know your history, your likes & dislikes and we'll work with you in order to support you better, on your own terms.

Care In Your Own Home is our goal, your independence and well-being is our aim.

Physical Care

All Doves Care Agency staff are trained in *Safe Moving and Positioning of Individuals* techniques and also in the use of different mobility & transfer aids.

Learning Disabilities Care

We work best by focusing on your abilities, rather than the lack of them.

Dementia Care

According to the NHS;

'Dementia is a common condition. Your risk of developing dementia increases as you get older, and the condition usually occurs in people over the age of 65.'

Dementia is a syndrome, it is not a failing! We will help you through this so that you can lead a **FULL, ACTIVE** and **FULFILLED** life.

Palliative Care

We at DCA understand that what you're going through is unique to you and we will try to match the care we give to your individual symptoms. For us, palliative care is all about your quality of life and that of family, at all stages, with utmost dignity and respect.

We Are Experts In Care...

With 14 years of experience, from Elderly Care to Physical and Learning Disability Care all the way up to Dementia Care and Palliative Care, we will work with you to find a solution that will suit your needs.



We've even been known to assist with gardening...



We help with household tasks such as shopping...

What Now?

Some clients may warrant short-term help following an illness or because their usual carer is having a break. Other clients may warrant long-term home care and support.

In any case, please do get in touch in one of the following ways for a **FREE, NO OBLIGATION** assessment.

Call Us Now or Email Us

We promise that one of us will get back to you as soon as is reasonably possible.

Telephone:

Landline: **01923 693 755**

Mobile: **07486 544 303**

Email:

Info@DovesCare.Agency

Web:

www.doves.care

Serving Herts and Minds...