**Energy Adviser (Fuel Poverty Project)**

**Hours:** Various hours available

**Location:** Home-based

**Contract type:** Fixed term until March 2026 with a possible extension

**Salary:** £24,454.04 per annum (based on FTE- 37 hours per week)

**Closing date:** TBC

**Interview date:** TBC

**Job description:**

We are now recruiting advisers to provide a high quality, effective and efficient advice service to those in fuel poverty throughout West Sussex. Advisers will be trained to City & Guilds L3 in Energy Awareness (training can be provided) to deliver holistic advice via telephone and online, including energy efficiency and income maximisation.

**This is a home-based position.** While prior experience in an energy background is desirable, it is not a requirement. Experience working with Citizens Advice would be beneficial.

**Essential:**

* Able to work unsupervised
* Good IT skills
* Commitment to continuous development
* Experience working with vulnerable clients in a non-judgemental way
* Experience working in Citizens Advice

**Desirable:**

* C&G L3 Energy Awareness
* Energy Advisory background

Please download the application pack from <https://www.arunchichestercab.org.uk/news/paid-vacancies/> or email jobs@arunchichestercab.org.uk with any queries.