



Terms and Conditions

These are the terms and conditions which regulate your use of our web site ("Site") offered by Fletcher Payne Mortgage Services Limited, Chilgrove Business Centre, Chilgrove Farm, Chichester, West Sussex, PO18 9HU ("Fletcher Payne Mortgage Services Limited" "We" "Us"). By using the Site you agree to be bound by the following terms and conditions of use:

Fletcher Payne Mortgage Services, which is an Appointed Representative of Primis Mortgage Network, a trading name of First Complete Limited which is authorised and regulated by the Financial Conduct Authority. .Registered in England No. **11483411**. Registered office as above.

Your home may be repossessed if you do not keep up repayments on your mortgage.

Mortgages are subject to status and valuation and are not available to persons under the age of 18.

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Use of the Site

You will not:

- interfere or attempt to interfere with the proper operation of the Site, or take any action which is likely to cause the Site to be interrupted or degraded; or
- attempt to gain unauthorised access to Our computer system or that of any other user; or
- upload files that contain viruses, corrupted files, or any other similar software or programs that may damage the operation of Our or another's computer.

You hereby indemnify Us and keep Us indemnified against any and all claims, damages, losses, liabilities and costs arising from and in connection with your use and abuse of the Site or your breach of these web site terms.

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Any personal data which is collected from you on or through the Site or where you contact Us with comments or questions will be used in accordance with our privacy policy. We will use Our best endeavours to safeguard your personal data in accordance with our Privacy Commitment, which sets out Our data processing practices.

General

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We will charge a fee of between £99 and £500, our typical fee charged is £249, the amount we charge is dependent on the amount of research and administration that is required. We will also be paid a procuration fee from the lender. The amount of the procuration fee will be disclosed to you.