



Privacy Policy.

Please carefully review this Privacy Policy, which is applicable for all users of this web-site.

Deck Events Ltd runs weddings and events at The Tournerbury Woods Estate (“Deck Events”, “we”, “us”, “our”, “company” or “s”) is committed to respecting your privacy. We’ve updated our privacy policy (Policy) to ensure that we communicate to you, in the clearest way possible, how we treat personal information. We encourage you to read this Policy carefully. It will help you make informed decisions about sharing your personal information with us. We recognise your need for control of personal information that you share with us. Personal information is any information that is associated with your name. This Privacy Policy will be applied to all services delivered by Deck Events. This statement of our Privacy Policy describes how Deck Events collects and uses the personal information you provide. It also describes the choices available to you regarding regulating our use of, as well as your access to, and how to update and correct your personal information. We shall only use the information collected for the purpose of providing the event management service.

The defined terms in this Policy have the same meaning as in our Terms and Conditions, which You should read together with this Policy. By accessing the Website and using Our Service, You consent to the terms of this Policy and agree to be bound by it and Our Terms of Use.

For the purpose of the Data Protection Act 1998 and the General Data Protection Regulations, the data controller is Deck Events.

COLLECTION AND USE OF INFORMATION

The Tournerbury web-site (Tournerbury.com) does not collect personal information about individuals, except when specifically and knowingly provided by such individuals. This site may collect personal information such as your name, email address and phone number. Deck Events uses information it collects from you to improve understanding of your needs and to provide you with better service. To help us improve your experience, we might track your use of our website. The information we collect is used to improve the content

of our website, to understand your needs, and when you allow it, to contact you about our products, services and updates to our website. We may utilise the information we gather, along with information we obtain from third parties to provide products or services to you or other customers.

Deck Events may receive personal information from You about others. Through your activity on our web-site, Deck Events may collect information from you about yourself or about someone else (for example your partner or one of your guests). If you provide Deck Events with personal information about someone else, Deck Events will assume you are authorised to disclose that information to Deck Events and that, without Deck Events taking any further steps required by applicable data protection or privacy laws, Deck Events may collect, use and disclose such information as described in this Policy.

This means that You must take reasonable steps to ensure the individual concerned is aware of and/or consents to the various matters detailed in this Policy, including the fact that their personal information is being collected, the purposes for which that information is being collected, the intended recipients of that information, and the individual's right to obtain access to that information.

Where requested to do so by Deck Events, you must also assist Deck Events with any requests by the individual to access or update the personal information You have collected from them and passed to Deck Events.

CONSENT PREFERENCES

If you wish to subscribe to information, we will use your name and email address to send this to you. To safeguard your own privacy, you may choose to stop receiving marketing emails by following the unsubscribe instructions included in these emails, accessing the email preferences in your account settings page or contacting us at info@turnerbury.com.

We may also send you service related email announcements on rare occasions when it is necessary to do so. For instance, if our service is temporarily suspended for maintenance, we might send you an email. You will not be able to opt out of these emails, which are not promotional in nature.

UPDATING INFORMATION AND DATA RETENTION

Upon request Deck Events will provide you with information about whether we hold, or process on behalf of a third party, any of your personal information. To request this information you must email us at info@tournerbury.com

If you wish to correct, delete or change your submitted information you must email us at info@tournerbury.com.

We will retain your information for as long as your account is active or as needed.

TESTIMONIALS

We display personal testimonials of satisfied customers on our web-site in addition to other endorsements. If you provide a testimonial, with your consent we may post it along with your name. If you wish to update or delete your testimonial, you can contact us at info@tournerbury.com.

SHARING

We will not provide, sell or lease your personal information to any third parties. We may share your information with our business partners/entities to satisfy your needs in us organising and running the event for you and providing customer service. These companies are authorised to use your personal information only as necessary to provide these services to us. We are committed to giving you the choice of whether your information can be used for additional purposes, such as direct marketing.

We may also disclose your personal information: as required by law, such as to comply with a legal process; when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request.

LINKS

Our website may contain links to other websites outside our control. While we make it a practice to only link to credible websites, we have no control over such sites, and our Privacy Policy does not apply to such linked sites.

COOKIES AND OTHER TRACKING TECHNOLOGIES

Our web-site uses “Cookies” to simplify site navigation, deliver relevant information and provide a customised user experience. Cookies are lines of text that are sometimes transmitted between your web browser and a server when you click on a link. Cookies provide a way for a server to recall a previous request from a particular web browser. Cookies cannot obtain any information that you do not knowingly volunteer. Some web browsers may be configured to notify you when you are about to receive a Cookie, and give you the option of refusing the Cookie. If you refuse Cookies from our site, certain sections of the site may not function properly.

We and our partners and affiliates use technologies such as Cookies or similar technologies to analyse trends, administer the website, track users’ movements around the website, and to gather demographic information about our user base as a whole. We may receive reports based on the use of these technologies.

The use of Cookies by our partners, affiliates, and customers is not covered by this Privacy Policy.

Log Files

As with most web-sites, we gather certain information automatically and store it in log files. This information may include IP addresses, browser type, Internet service provider (ISP), referring/exit pages, the files viewed on our site (e.g., HTML pages, graphics, etc.), operating system, date/time stamp, and/or clickstream data. We use this data to analyse usage of the site, as well as for security auditing.

SOCIAL MEDIA

Our website supports social media features; including Facebook and Instagram buttons on its website that incorporate third party widgets which allow users to review information from, or share articles and other information, on different platforms. These widgets may collect your IP address, which page you are visiting on our site, and may set a cookie to enable the widgets to function properly. These widgets do not collect or store any Personal Information from users on the website and simply act as a bridge for your convenience in sharing information. Your interactions with these widgets are governed by the privacy policy of the company providing them.

SECURITY OF YOUR DATA

The security of your personal information is important to us. We follow industry accepted standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, we cannot guarantee its absolute security. We are committed to safeguarding our customers' privacy. Our pledge is that we will never release your personal information to any third party. If you have any questions about the security of your personal information, you can contact us at info@turnerbury.com.

YOUR INFORMATION IS SAFE WITH US

We are committed to utilising and promoting fair information practices and ethical data management over the Internet. We will ensure that your privacy is protected and empower you to make informed choices.

CHANGES TO PRIVACY AND SECURITY POLICIES

We reserve the right to change our Privacy Policy at any time, but we will not do so without posting the modified Privacy Policy on our website. We encourage you to review our Privacy Policy whenever you visit our website, so you'll always understand how your information will be used.

If we make any material changes to this Privacy Policy, we will notify you by email (sent to the e-mail address specified in your account) or by means of a notice on our website prior to the change becoming effective. We encourage you periodically to review this page for the latest information on our privacy practices.

CONTACT US

Email: info@turnerbury.com

SERVICE PROVIDER, SUB-PROCESSORS / ONWARD TRANSFER

Deck Events may transfer personal information to third parties that help us provide our service. Transfer of information is governed by the provisions contained in (a) this Privacy Policy, regarding notice and consent, and (b) by service agreements with our clients. Due to the global nature of the internet infrastructure, the information that you provide to us may be transferred to

other countries. In connection with any such transmission, Deck Events will take the steps outlined in this Privacy Policy to protect your information.