



## COOKIES POLICY

**Last Updated: April 2025**

At SHA Care Services, we value your privacy and are committed to being transparent about how we use cookies to enhance your experience on our website. This Cookies Policy explains what cookies are, how we use them, and how you can control your cookie preferences.

### 1. What Are Cookies?

Cookies are small text files that are stored on your device (computer, smartphone, tablet) when you visit a website. They are widely used to make websites function efficiently and provide a better user experience by remembering your preferences and browsing activities.

**Cookies are categorised as either:**

**Session Cookies:** These are temporary and are deleted when you close your browser.

**Persistent Cookies:** These remain on your device until they expire or you delete them manually.

### 2. How We Use Cookies

We use cookies on our website to improve the functionality, performance, and overall user experience. The cookies we use allow us to:

Provide a seamless browsing experience.

Improve our services by analysing user behaviour.

Store information about your preferences (such as language settings).

Enhance security and protect your data.

Serve you relevant content and advertisements.

### 3. Types of Cookies We Use

Our website uses the following types of cookies:

**Essential Cookies:** These cookies are necessary for the proper functioning of the website and enable core services such as navigation and access to secure areas. Without these cookies, certain parts of our website may not work properly.

**Performance and Analytics Cookies:** These cookies collect information about how visitors use our website, such as which pages are visited most frequently. The data collected is anonymous and helps us improve the design, content, and functionality of the site.

**Functionality Cookies:** These cookies allow our website to remember choices you make, such as your language preferences or the region you're in. This improves your experience by providing more personalised features.

**Advertising and Targeting Cookies:** These cookies track your browsing habits across the website and allow us to deliver advertisements relevant to your interests. They also limit the number of times you see an ad and measure the effectiveness of advertising campaigns.

#### 4. Third-Party Cookies

We may also use third-party services that place cookies on your device to improve functionality, track performance, or serve personalised advertisements. For example, services like Google Analytics or social media platforms such as Facebook may use cookies to track your interaction with our website.

Please note that we do not control the setting of third-party cookies. For more information on how third-party cookies are used, please review the privacy and cookie policies of these third-party Providers.

#### 5. Managing and Disabling Cookies

You have the option to accept or decline cookies when you visit our website. You can manage your cookie preferences through your browser settings, where you can block or delete cookies that have already been set.

Below are links to manage cookie settings for popular web browsers:

Google Chrome: <https://support.google.com/chrome/answer/95647>

Mozilla Firefox:

<https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>

Microsoft Edge:

<https://support.microsoft.com/en-us/help/4027947/microsoft-edge-delete-cookies>

Safari: <https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac>

Please note that if you disable or block certain cookies, parts of our website may not function as intended, and your browsing experience may be affected.

#### 6. Consent to Use Cookies

By continuing to use our website, you consent to the placement of cookies on your device in accordance with this Cookies Policy. If you choose to disable cookies, you can still browse the site, but some services and features may not be available.

#### 7. Changes to Our Cookies Policy

We may update this Cookies Policy periodically to reflect changes in the cookies we use or to comply with regulatory requirements. Any updates will be posted on this page with an updated "Last Updated" date.

We encourage you to review this policy from time to time to stay informed about how we use cookies and how we protect your privacy.

## **8. Contact Us**

If you have any questions or concerns about our Cookies Policy or how we use cookies, please contact us at:

SHA Care Services

Email Address: [info@shacareservices.com](mailto:info@shacareservices.com)

Phone Number: 03330062644