Privacy Policy For: ICOMM Protect & Connect Ltd (UK)



Effective Date: 01 June 2025

ICOMM Protect & Connect Ltd ("we", "us", or "our") is committed to protecting and respecting your privacy in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

This Privacy Policy outlines how we collect, use, and protect your personal data when you visit our website https://icommpc.co.uk ("the Site") or use our services.

1. Who We Are

ICOMM Protect & Connect is a UK-based business providing security solutions, Internet Connectivity, networking and cabling infrastructure and other value added services.

Our data controller can be contacted at:

Email: hello@icommpc.co.uk

Address: 11 Record Road, Emsworth, PO107NS

2. What Information We Collect

We may collect and process the following types of personal data:

Personal Data:

- Full name
- Email address
- Phone number
- Company/organisation (if applicable)
- Postal address (if required for service or delivery)

Technical & Usage Data:

- IP address
- Browser type and version
- Device and operating system
- · Pages visited and time spent on the site
- Cookies and similar tracking technologies

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3. How We Use Your Information

We process your personal data for the following lawful purposes:

- To fulfil a contract or provide a service you have requested
- With your consent, to send you marketing communications
- To comply with legal or regulatory obligations
- For our legitimate business interests (e.g., improving our services)

4. Legal Basis for Processing

We rely on the following legal bases under UK GDPR:

- **Consent** where you have given clear permission (e.g., newsletter sign-up)
- Contract to provide services or respond to enquiries
- Legal Obligation to comply with UK laws
- Legitimate Interests to operate and improve our website and services

5. Sharing Your Data

We do not sell your personal data. We may share it with:

- Trusted third-party service providers (e.g., IT support, payment processors)
- Regulators or law enforcement agencies, if legally required
- Our professional advisers (e.g., legal or accounting services)

6. International Transfers

Your data may be transferred outside the UK. Where this occurs, we ensure appropriate safeguards are in place (e.g., UK-approved Standard Contractual Clauses).

7. Data Retention

We retain your data only for as long as necessary to fulfil the purposes we collected it for, including legal, accounting, or reporting requirements.

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8. Your Data Protection Rights (UK)

Under the UK GDPR, you have the right to:

- Access your personal data
- Request correction or deletion
- Object to processing or request restriction
- Data portability
- Withdraw consent at any time
- Lodge a complaint with the Information Commissioner's Office (ICO)

You can contact the ICO at https://ico.org.uk or by calling 0303 123 1113.

9. Cookies

We use cookies and similar technologies to enhance your experience and analyse website traffic. You can manage or disable cookies in your browser settings.

A full Cookie Policy is available here to download from our website.

10. Third-Party Links

Our website may contain links to external sites. We are not responsible for their privacy practices. Please review their privacy policies separately.

11. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of significant changes and update the "Effective Date" at the top of this page.

12. Contact Us

If you have questions or wish to exercise your rights, contact:

ICOMM Protect & Connect

Email: hello@icommpc.co.uk

Address: 11 Record Road, Emsworth, PO107NS