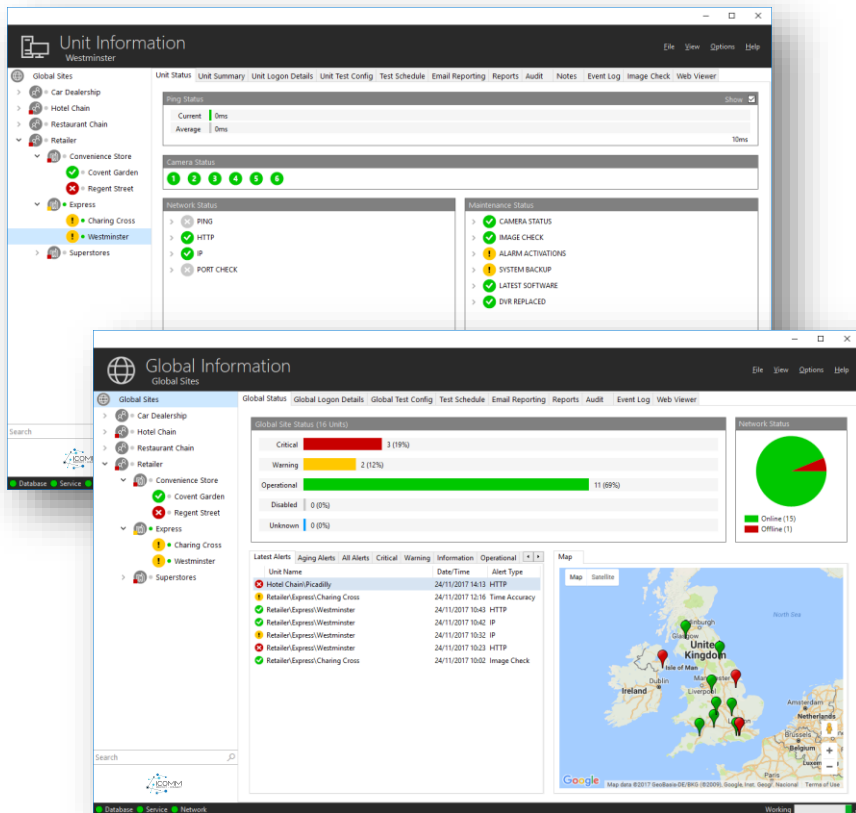


24/7 Automated CCTV Maintenance Checks

Ensuring your CCTV is working when you need it most.



Your CCTV systems protect your people, assets, and property, but if they are not functioning correctly, they could be leaving you at risk.

By automatically and remotely checking the status of your CCTV systems 24/7, we can ensure they are operational when you need them most.

Issues are reported to our service team automatically, so we can proactively resolve Faults, Tampering, or Vandalism - **before they become critical.**

What is 24/7 maintenance checking?

Our unique automated CCTV checking service gives you the peace of mind that your CCTV installations are operational and fit for purpose.

By targeting systems identified with issues, you can reduce system downtime and your security risks.

How does it work?

It works by automatically connecting to your CCTV systems every hour and retrieving diagnostic and operational information.

This information is automatically analyzed, and issues are reported to our service team, who can either resolve remotely or schedule a service visit.

Why 24/7 maintenance checking?

Problems with CCTV systems often go unnoticed until after an incident occurs, leaving sites vulnerable if a problem occurs between service visits.

Checking CCTV systems manually every day can be time consuming, repetitive, and inaccurate.

Our automated service makes us aware of issues as they happen, so we can target our engineering resource to ensure your CCTV systems are working and fit for purpose when they are needed most.

AUTOMATED CHECKS

24/7 Remote Checking.
Automated fault reporting.
Reduced system downtime.

RAPID RESPONSE

Immediate fault notification.
Proactive remote response.
Target visits as required.

CUSTOMER REPORTS

Daily System Status emails.
Reports by region or site.
Live status web pages.



24/7 peace of mind

We check your CCTV systems every hour of every day, so faults and issues can be detected and resolved in a timely manner.

Routine System checks

Your CCTV systems are automatically checked for faults, tampering, and vandalism which affect their performance, including:



System Connection



Camera Failure



Disk Recording



Record Duration



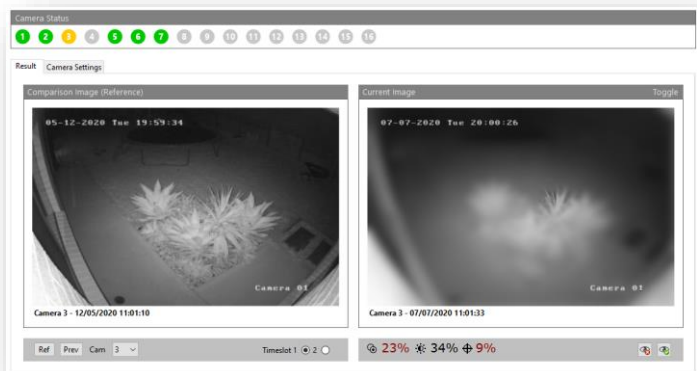
Time Accuracy



Image Integrity

Image Integrity Checks

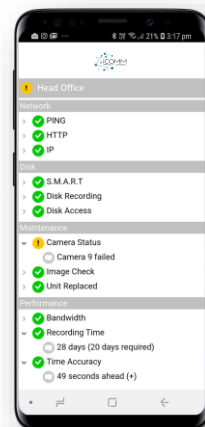
On compatible systems, the integrity and quality of the images is checked automatically twice a day.



You are alerted if cameras have been tampered with, obscured, are out of focus, or too bright or dark.

Live Status Page

We provide you with a web link so you can see the live status of your CCTV systems on your phone, tablet, or browser at any time.



Daily Status Report

As part of the service, you receive a Daily Status Report which shows a 'snapshot' status of all your sites in one email.

Scalable maintenance service

Our 24/7 Proactive CCTV Maintenance checking is scalable to monitor an unlimited number of sites, so whether you have a handful or thousands of sites, your CCTV installations can be checked and maintained proactively.

Benefits

- Issues are detected automatically.
- More effective CCTV maintenance.
- Target your service visits.
- Reduced system downtime.
- Daily system status reporting.
- Live web page view.

Contact us to find out more about our 24/7 Proactive CCTV Maintenance checking service and see how it can reduce your CCTV downtime and risk.



02392 006581



hello@icommco.uk

