

Terms & Conditions

Last Updated: 14 May 2026

Welcome to the website of Vintrix IT Ltd (“Vintrix IT”, “we”, “us”, or “our”). By accessing or using this website, you agree to comply with and be bound by these Website Terms & Conditions (“Terms”).

If you do not agree with these Terms, you should not use this website.

Website: [Vintrix IT](#)

1. About Us

Vintrix IT Ltd is a telecommunications provider operating within the United Kingdom.

Registered Office:

Vintrix IT Ltd
Devonshire House
Manor Way
Borehamwood
WD6 1QQ

Contact Email: support@vintrixit.com

2. Use of This Website

By using this website, you confirm that:

- You are at least 18 years old;
- You will use the website only for lawful purposes;
- You will not use the website in any way that could damage, disable, overburden, or impair the website or interfere with another user’s access;
- You will not attempt to gain unauthorised access to any systems, servers, accounts, or data connected to the website;
- You will not introduce viruses, malware, malicious code, or harmful material.

We reserve the right to suspend or restrict access to the website where misuse is suspected.

3. Website Information & Service Disclaimer

The content on this website is provided for general informational purposes only.

While we aim to ensure information is accurate and up to date, we make no guarantees, representations, or warranties regarding:

- Service availability;
- Broadband or leased line speeds;
- Pricing;
- Coverage;
- Technical specifications;
- Installation timescales;
- Product compatibility.

Any pricing, quotations, or service descriptions displayed on this website are indicative only and may change without notice.

The provision of services by Vintrix IT is subject to separate contractual agreements, including signed quotations, service agreements, and applicable service schedules.

Nothing contained on this website constitutes a legally binding offer to supply services.

4. Customer Agreements

Where you purchase services from Vintrix IT, your relationship with us will be governed by separate contractual documentation, including but not limited to:

- Telecommunications Service Agreements;
- Quotation Sheets;
- Order Forms;
- Service Schedules;
- Acceptable Use Policies.

These Website Terms & Conditions do not replace or override any signed customer agreement.

5. Intellectual Property Rights

All content on this website, including but not limited to:

- Text;
- Graphics;
- Logos;
- Branding;
- Icons;
- Images;
- Downloads;
- Layouts;
- Software;
- Website design;

is owned by or licensed to Vintrix IT and is protected under UK and international intellectual property laws.

You may:

- Access and view website content for personal or internal business use only.

You may not:

- Reproduce;
- Copy;
- Republish;
- Modify;
- Distribute;
- Commercially exploit;
- Reverse engineer;

any website content without our prior written consent.

6. Third-Party Websites & Links

This website may contain links to third-party websites or services for convenience only.

Vintrix IT does not control or endorse third-party websites and accepts no responsibility for:

- Their content;
- Security;
- Availability;
- Privacy practices;
- Accuracy of information.

Accessing third-party websites is done entirely at your own risk.

7. Limitation of Liability

To the fullest extent permitted by law, Vintrix IT excludes all liability for any loss or damage arising from or connected with:

- Use of this website;
- Reliance on website content;
- Website unavailability;
- Errors or inaccuracies;
- Viruses or malicious software;
- Third-party links or services.

This includes, without limitation:

- Indirect loss;
- Consequential loss;
- Loss of profits;
- Loss of business;
- Loss of revenue;
- Loss of data;
- Loss of opportunity.

Nothing in these Terms excludes liability that cannot legally be excluded under applicable law.

8. Privacy & Data Protection

Use of this website is also governed by our Privacy Policy.

Any personal information submitted through contact forms, live chat, email, availability checkers, or other website features will be processed in accordance with UK GDPR and applicable data protection laws.

For more information, please refer to our Privacy Policy.

9. Cookies

This website may use cookies, analytics tools, and similar technologies to improve website functionality, monitor usage, and support website performance and advertising activities.

By continuing to use the website, you acknowledge our use of cookies in accordance with our Privacy Policy and any cookie preferences presented to you.

10. Website Availability

We do not guarantee that this website will always be available, uninterrupted, secure, or error-free.

We reserve the right to modify, suspend, or withdraw any part of the website without notice.

11. Changes to These Terms

We may update these Terms & Conditions at any time without prior notice.

Updated versions will be published on this page with a revised “Last Updated” date.

Continued use of the website following changes constitutes acceptance of the updated Terms.

12. Governing Law & Jurisdiction

These Terms & Conditions are governed by the laws of England and Wales.

Any dispute arising from or relating to the use of this website shall be subject to the exclusive jurisdiction of the courts of England and Wales.

13. Contact Us

If you have any questions regarding these Website Terms & Conditions, please contact:

Vintrix IT Ltd
Devonshire House
Manor Way
Borehamwood
WD6 1QQ

Email: support@vintrixit.com