Website Terms & Conditions

Last Updated: 13/06/2025

Welcome to the website of **Vintrix IT Ltd** ("we", "us", or "our"). By accessing or using our website https://www.vintrixit.com, you agree to be bound by these Terms & Conditions ("Terms"). If you do not agree with these Terms, please do not use our site.

1. Website Use

This website is intended to provide general information about our telecommunications products and services. Use of this site is subject to the following conditions:

- You must be at least 18 years old to use the site.
- You agree not to use the site for any unlawful, fraudulent, or malicious purpose.
- You may not attempt to gain unauthorised access to any part of the site or its systems.

2. Service Information Disclaimer

The information provided on this website is for general informational purposes only. Any descriptions of services, speeds, availability, or pricing are indicative and may be subject to change. Final service terms, including pricing, contract duration, and installation details, are governed by your **Individual Customer Contract and Quotation Sheet**, which must be agreed and signed separately.

Nothing on this site constitutes a binding offer to provide services.

3. Customer Contracts

If you become a Vintrix IT customer, your relationship with us will be governed by a signed **Telecommunications Service Agreement** and accompanying **Quotation Sheet**, which outlines the specific service details, contract terms, and payment obligations.

These Website Terms do not override or replace any legally binding agreement between you and Vintrix IT for the provision of telecommunications services.

4. Intellectual Property

All content on this site - including text, graphics, logos, icons, images, and software - is the property of Vintrix IT or its content suppliers and is protected by UK and international copyright and trademark laws.

You may:

- View pages for personal, non-commercial use only. You may not:
- Reproduce, distribute, or modify any content without our express written permission.

5. Third-Party Links

Our site may contain links to third-party websites. These links are provided for convenience only. We do not endorse or have control over the content or policies of those websites and accept no responsibility for any damage or loss that may arise from your use of them.

6. Limitation of Liability

To the fullest extent permitted by law, Vintrix IT shall not be liable for any direct, indirect, incidental, or consequential loss or damage arising from your use of this website or reliance on any content therein.

We do not guarantee that the website will always be available or free from errors or viruses.

7. Privacy & Data Protection

Your use of this site is also subject to our **Privacy Policy**, which explains how we collect, use, and protect your personal data.

If you contact us via forms or email, your data will be handled in accordance with UK GDPR and used only for the purposes of responding to your enquiry or managing any future service requests.

8. Changes to These Terms

We may update these Website Terms from time to time. The updated version will be posted on this page with a revised "Last Updated" date. Continued use of the site indicates your acceptance of any updates.

9. Governing Law

These Terms are governed by the laws of **England and Wales**. Any disputes arising out of or in connection with the use of this website will be subject to the exclusive jurisdiction of the English courts.

10. Contact Us

If you have any questions about these Terms, please contact us at:

support@vintrixit.co.uk

https://www.vintrixit.com