Privacy Statement

This privacy statement is for this website <u>www.euromouldsltd.co.uk</u> and served by Euro Moulds Ltd and governs the privacy of its users who choose to use it. The statement sets out the different areas where user privacy is concerned and outlines the obligations and requirements of the users, the website and website owners.

Controller of Personal Data

The controller of personal data is Euro Moulds Ltd which is responsible for your personal data under the relevant data protection law. The company contact details are: Unit 10 Borers Yard, Borers Arms Road, Copthorne, RH10 3LH

Collection of personal data and use of personal data

Users of this website do so at their own discretion and provide personal details on their own volition. Your personal information is kept private and stored securely until a time it is no longer required for the purposes providing you with relevant information. Every effort has been made to ensure a safe and secure form for email submissions to the company.

We collect personal data when you provide this information in relation to an enquiry submitted to Euro Moulds Ltd. Personal data is collected in the following ways:

- Submitted by you when you contact the company personally
- Submitted via our website using the enquiry form

EURO MOULDS LTD uses any information you submit to us to provide you with information about the products/services offered or to assist you in answering questions or queries you may have submitted.

Generally, we do not rely on consent as a legal basis for processing your personal data, but on the basis of legitimate interest. If you object to your data being processed based on EURO MOULDS LTD's legitimate interest, you can ask for your data be removed from our system by contacting us on info@euromouldsltd.co.uk

Access to Your Data

Your personal data is accessed only by authorised EURO MOULDS LTD personnel. We never pass on, sell or swap your data with third-party organisations.

Right to Have Data Removed/Rectified

You have the right to ask for your personal data to be removed from our database at any time.

You have the right to access the personal data we hold for you so that you can check that we are lawfully processing. You can ask for your personal data to be rectified should any of the information we hold be inaccurate. You can make these requests by contacting us on info@euromouldsltd.co.uk

Anonymous Information/Use of Cookies

This website uses cookies to better the users experience while visiting the website. Where applicable this website uses a cookie control system allowing the user on their first visit to the website to allow or disallow the use of cookies on their computer/device. This complies with recent legislation requirements for websites to obtain explicit consent from users before leaving behind or reading files such as cookies on a user's computer/device.

Users are advised that if they wish to deny the use and saving of cookies from this website onto their computer's hard drive they should take necessary steps within their web browsers security settings to block cookies from this website and its external serving vendors.

Cookies are small files saved to the user's computer hard drive that track, save and store information about the user's interactions and usage of the website. This allows the website, through its server to provide users with a tailored experience on the website.

This website uses tracking software to monitor its visitors to better understand how they use it. This software is provided by Google Analytics which uses cookies to track visitor usage. The software will save a cookie to your computer's hard drive in order to track and monitor your engagement and usage of the website, but will not store, save or collect personal information. You can read Google's privacy policy <u>here</u> (<u>https://policies.google.com/privacy</u>) for further information.

Third Party Links

Although this website only looks to include quality, safe and relevant external links, users are advised to adopt a policy of caution before clicking any external weblinks (eg external links are clickable text/banner/image links to other websites) mentioned throughout this website.

EURO MOULDS LTD cannot guarantee or verify the contents of any externally linked website despite its best efforts. Users should, therefore, note that they click on external links at their own risk and EURO MOULDS LTD cannot be held liable for any damages or implications caused by visiting any external links mentioned.

Clicking on external links or enabling those connections may allow third parties to collect data. We do not control these third party websites and are not responsible for their privacy statements. It is advisable that you read the privacy statements of any third party websites that you visit.

Social Media Platforms

Communication, engagement, and actions taken through external social media platforms that this website and its owners participate on are custom to the terms and conditions as well as the privacy policies held with each social media platform.

Users are advised to use social media platforms wisely and communicate/engage upon them with due care and caution in regard to their own privacy and personal details. This website nor its owners will never ask for personal or sensitive information through social media platforms and encourage users wishing to discuss sensitive details to contact them through primary communication channels such as by telephone or email.

This website may use social sharing buttons which help share web content directly from web pages to the social media platform in question. Users are advised before

using such social sharing buttons that they do so at their own discretion and note that the social media platform may track and save requests to share a web page through your social media platform account.

Shortened Links in Social Media

This website and its owners through their social media platform accounts may share web links to relevant web pages. By default, some social media platforms shorten lengthy URLs.

Users are advised to take caution and good judgement before clicking any shortened URLs published on social media platforms by this website and its owners. Despite the best efforts to ensure only genuine URLs are published many social media platforms are prone to spam and hacking and therefore this website and its owners cannot be held liable for any damages or implications caused by visiting any shortened links.

Security

We use reasonable precautions to keep personal data you give us secure. Only authorised EURO MOULDS LTD personnel can access your personal data.

Complaints

If you consider that EURO MOULDS LTD is processing your personal data incorrectly, you can contact us. You also have the right to complain to a supervisory authority.

Updates to our Privacy Statement

This Privacy Statement may be modified from time to time – a copy of the most up to date statement will always be available on our website. Should there be any material change we will communicate with you about those changes.